

## BE SAFE. SLOW DOWN IN WORK ZONES.

Your safety, as well as the safety of our workers, is important to us! We work hard to keep our job sites safe, and we appreciate your effort to slow down and use caution around the construction site.



## QUESTIONS?

Call our project contact, listed at the right.

### Sign up for alerts in your MyWater account.

Log on to our online self-service portal ([amwater.com/mywater](http://amwater.com/mywater)) to make sure your contact information is up to date. While you're there, tell us how you prefer to receive our notifications: by phone, text and/or email.\*

\*Standard text, data and phone rates may apply.

# We're investing in your neighborhood. WATER MAIN REPLACEMENT PROJECT TO START SOON

At Kentucky American Water, we're committed to providing our customers with safe, reliable water service. This requires investing in our treatment and distribution systems, and one of these projects is about to take place near you. The project involves replacing aging water main, as well as utility-owned service lines and fire hydrants along the pipeline route.

## PROJECT OVERVIEW AND WHAT YOU CAN EXPECT

- **Install, disinfect, test and place new main into service.** While we interconnect the new main to the distribution system, there may be a temporary service interruption. You may also experience a slight discoloration of water. If this happens, run the water until it is clear.
- **Replace utility-owned service lines and transfer customers to the new main.** Once the main is installed, we'll return to connect customers to the new main. This may involve replacing utility-owned service lines. If we're replacing the utility-owned service line at your property, typically there is a 30- to 60-minute interruption of service while the contractor connects the new service line. We'll notify you on the day the service line is replaced and provide instructions on how to flush your household plumbing prior to using water. It is important that you read and follow these instructions. If you're not home, we'll leave the instructions at your front door. You may want to consider storing a few gallons of water for drinking and cooking during the service line work.
- **We'll return to perform final paving and any restoration of concrete, driveway, grass and landscaping (see other side).**

Our crews will work as quickly as possible to shorten the length of these temporary inconveniences. We appreciate your patience and understanding during this project.

## ABOUT THE PROJECT

### What:

We're replacing approximately 1,820 feet of 4-inch, 6-inch, and 8-inch aging pipe that was installed in the early 1900s with 6-inch and 8-inch ductile iron main.

### Where:

N. Ashland Ave. (from the intersection of Hambrick Ave. to the intersection of Cramer Ave.) and Cramer Ave. (from the intersection of N. Ashland Ave. to Mentelle Park.) Also a long tie in on Hambrick Ave.

### When:

Weather permitting, our contractor, Lagco Inc., anticipates starting work on this project in early July of 2026.

### Work Hours:

Generally crews plan to work 8 am to 6 pm, Monday through Friday. This is subject to change based on weather and other factors.

### Project Contact(s):

Erik Hall, Construction Manager, 859-537-0878  
DJ Dotson, Project Manager, 859-321-7148

