



WE'LL BE WORKING IN YOUR AREA SOON

CONSTRUCTION UNDERWAY

KENTUCKY AMERICAN WATER

WE KEEP LIFE FLOWING®

Kentucky American Water will soon be doing construction work in your area as part of our ongoing efforts to enhance the quality and reliability of water service. We will upgrade approximately 4,000 linear feet of water main in your area with new pipe. This project is part of our Qualified Infrastructure Program (QIP) that focuses on accelerating the replacement of aging infrastructure. Costs associated with this program are included in your monthly water bill.

TIMING OF PROJECT

Our contractor will begin construction in January 2022 with plans to complete the project in June 2022, depending on weather and other factors. You may see colorful utility flags placed in the ground throughout your area a few weeks before construction begins. These flags and temporary paint on the ground mark existing waterlines and other underground utility facilities for the crews.

LOCATION OF WORK

Our work will mostly occur in the street.

We may have to replace some individual customer service lines, which are smaller waterlines connecting the water main to individual structures.

Our work could extend past the curbs and possibly disturb sidewalks and/or driveway aprons.



HOW WILL THIS WORK AFFECT YOU?

In addition to disturbing the ground near your property, you may experience some periodic noise and impact to traffic within the construction area. We will work hard to keep this project orderly and timely to reduce any inconvenience to you and others in the area.

WHEN WILL WE CLEAN UP?

Once the construction portion of the project is complete, we will work to restore all areas that were disturbed to the same or better condition they were before we started our work. There may be delays in full restoration of pavement and grass at times due to weather conditions and asphalt plants being closed.

WATER SERVICE IMPACT

You may experience temporary periods of time when your water service is impacted, but we will advise you in advance to the extent possible. You may also experience temporary air in your water line as we conduct this project. To clear this air, flush your household plumbing by finding the closest available cold water tap to where the water line comes into the home (such as an outside hose bib or laundry/utility sink), remove any faucet aerators or home filtration units, and then fully open the cold water tap and let the water run for at least 5 minutes.

We appreciate your patience and understanding during this project.

OUR TEAM

Our project team includes Kentucky American Water employees and contractors.

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PROJECT CONTRACTORS
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